

Oct. 18, 2017

To our UAN Users,

With the exception of Ebenezer Scrooge, everyone loves a holiday – especially those that involve more money in your pocket.

Today, I'm announcing a special holiday: Beginning with the Nov. 30 billing, all of our UAN clients will enjoy a year of service without paying the \$50 monthly hardware surcharge needed to cover the expense related to providing computer equipment to each client.

This holiday will save 1,952 local governments nearly \$1.2 million over the next year.

It was important to all of us at the Auditor of State's office to find a way to avoid the hardware surcharge because we wanted to keep the money – \$1,171,200 to be precise – in the bank accounts of our clients: the townships, villages, libraries, cemeteries and districts for fire, ambulance, water and sewer that serve so many Ohioans.

We were able to waive the fees because our staff was aggressive in seeking competitive bidding to lower costs while obtaining high-quality equipment.

Some may scoff at a \$50-a-month savings, but I have seen first-hand how hard our local leaders work to stretch a buck. I've seen pennies bleed in Ohio from being pinched so hard. I also know the \$600 a year you're saving can be used for something you need, such as buying new office equipment, books and supplies, to pay a utility bill or make a repair.

Like our previous fee holiday in 2014, this UAN hardware surcharge holiday is prospective, meaning it will not impact any past due amounts. If you're among the small percentage of clients that are past due, please continue to work with us to address these issues.

I cannot express how greatly I value your partnership with the Auditor of State's office as a UAN client. Thank you for the important work you do to help ensure that taxpayer dollars are spent with accountability and transparency.

Sincerely,

Auditor of State

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UAN User Notes October 18, 2017

- The five percent UAN user fee reduction from March 31, 2014 remains in effect. For more information about the user fee reduction and a copy of the current UAN user fee schedule please select:
 - https://uanlink.ohioauditor.gov/communications/pdf/UAN User Notes February 28 2014 .pdf
- The UAN hardware surcharge fee will resume with the November 30, 2018 billing.